



MISSION STATEMENT AND VALUES

Building safer environments through expert training & asbestos management

From our offices in Wellington, Somerset, and Banbridge, Northern Ireland, we offer a full range of training & asbestos management services, including surveys, testing and removals. Covering the entire United Kingdom, our expert services also include respirator face fit testing, ensuring the highest standards of safety within the built environment. Trusted for our expertise, reliability, and professionalism, we deliver exceptional customer service that our clients depend on Our Vision.

OUR MISSION

Our mission is to deliver the best training, testing and support to ensure the safety of everyone both at home and at work to protect all those within the built environment.

OUR VALUES

- Safety First:** We prioritise the health and safety of our clients and employees above all else.
- Excellence:** We strive to make the G&L brand synonymous with quality and professionalism within the industry.
- Client Focus:** We listen to the needs of our clients, making every decision with their best interests in mind and offering a complete range of services.
- Collaboration:** We work together as a team to maintain a high standard of service across all regions and departments, ensuring that everyone is aligned in their efforts to provide the best service for our clients.
- Innovation:** We embrace change and are constantly driving forward to meet the challenges of an evolving industry, recruiting and training only the best people for the job to stay ahead of emerging safety risks and continuously developing safety practices.

MANAGEMENT POLICY

MISSION STATEMENT

OUR PRINCIPLES

- Above all else, we will never allow anyone's health to be put at risk
- We will make the G&L brand the byword for quality and professionalism within the industry
- Every decision we make will bear in mind what is best for the client
- We will offer a complete range of asbestos services
- We will provide the highest quality service we can without compromising our standards
- We will maintain one, high standard of service across all offices and departments of the Company
- We will not allow pressure on site to compromise our standards
- We will ensure that the various offices and departments work harmoniously to provide the best service for our clients
- We will embrace change
- We will recruit and train only the best people for the job
- We will drive forward to meet the challenges of a changing industry

This statement will be displayed in the main office and reviewed annually or earlier if significant business changes warrant it, any revisions will be brought to the attention of staff. Copies of this policy will be held in all offices and available to all staff. This policy has been endorsed by Julie Lewis and has the full support of the management team.

The policy was reviewed and approved on 10th January 2025 following consultation with senior managers and workers.

Overall responsibility for the effectiveness of the policy lies with Julie Lewis, Quality Director. For more information, please contact this person: 01823 443 898

MANAGEMENT POLICY

MISSION STATEMENT

Director	Name	Signature	Date
Quality Director	Julie Lewis	<i>Julie Lewis</i>	10 th Jan 2025
Technical Director	Paul Lewis	<i>Paul Lewis</i>	10 th Jan 2025
Somerset Office	Name	Signature	Date
Health, Safety and Quality Manager	Mark Skinner	<i>Mark Skinner</i>	10 th Jan 2025
Operations Manager	Darren Alway	<i>Darren Alway</i>	10 th Jan 2025
Client Liaison Manager	James Ooyman	<i>James Ooyman</i>	10 th Jan 2025
Finance and HR Manager	Sally Monger	<i>Sally Monger</i>	10 th Jan 2025
Asbestos Removal & Air Test Manager	Jason Monger	<i>Jason Monger</i>	10 th Jan 2025
Training Manager	Jack Leese	<i>Jack Leese</i>	10 th Jan 2025
Survey Manager	Jo Haigh	<i>Jo Haigh</i>	10 th Jan 2025
Northern Ireland Office	Name	Signature	Date
Northern Ireland Director	Alan Lewis	<i>Alan Lewis</i>	10 th Jan 2025
Business Development & Personnel Manager	Karen Lewis	<i>Karen Lewis</i>	10 th Jan 2025
Lab Manager	Colin Webb	<i>Colin Webb</i>	10 th Jan 2025
Deputy NI Branch Manager	John McAleenan	<i>John McAleenan</i>	10 th Jan 2025