

MISSION STATEMENT AND VALUES

Our Vision

Protecting all those within the built environment.

Our Mission

Our mission is to deliver the best training, testing and support to ensure the safety of everyone both at home and at work.

Our Values

Safety First: We prioritise the health and safety of our clients and employees above all else.

Excellence: We strive to make the G&L brand synonymous with quality and professionalism within the industry.

Client Focus: We listen to the needs of our clients, making every decision with their best interests in mind and offering a complete range of services.

Collaboration: We work together as a team to maintain one high standard of service across all regions and departments, ensuring that everyone is aligned in their efforts to provide the best service for our clients.

Innovation: We embrace change and are constantly driving forward to meet the challenges of an evolving industry, recruiting and training only the best people for the job to stay ahead of emerging safety risks and continuously developing safety practices.

Our Principles

- Above all else, we will never allow anyone's health to be put at risk
- We want to make the G&L brand the byword for quality and professionalism within the industry
- Every decision we make will bear in mind what is best for the client
- We offer the complete range of asbestos services

MANAGEMENT POLICY

MISSION STATEMENT

- We provide the highest quality service we can without compromising our standards
- We maintain one, high standard of service across all offices and departments of the Company
- We do not allow pressure on site to compromise our standards
- We ensure that the various offices and departments work harmoniously to provide the best service for our clients
- We embrace change
- We recruit and train only the best people for the job
- We're driving forward to meet the challenges of a changing industry

This statement will be displayed in the main office and reviewed annually or earlier if significant business changes warrant it, any revisions will be brought to the attention of staff. Copies of this policy will be held in all offices and available to all staff. This policy has been endorsed by Julie Lewis and has the full support of the management team.

The policy was reviewed and approved on 15th January 2024 following consultation with senior managers and workers.

Overall responsibility for the effectiveness of the policy lies with Julie Lewis, Quality Director. For more information, please contact this person: 01823 443 898

MANAGEMENT POLICY

MISSION STATEMENT

Director	Name	Signature	Date
Quality Director	Julie Lewis	<i>Julie Lewis</i>	15 th Jan 2024
Technical Director	Paul Lewis	<i>Paul Lewis</i>	15 th Jan 2024
Somerset Office	Name	Signature	Date
Health, Safety and Quality Manager	Mark Skinner	<i>Mark Skinner</i>	15 th Jan 2024
Operations Manager	Darren Alway	<i>Darren Alway</i>	15 th Jan 2024
Client Liaison Manager	James Ooyman	<i>James Ooyman</i>	15 th Jan 2024
Finance and HR Manager	Sally Monger	<i>Sally Monger</i>	15 th Jan 2024
Asbestos Removal & Air Test Manager	Jason Monger	<i>Jason Monger</i>	15 th Jan 2024
Training Manager	Jack Leese	<i>Jack Leese</i>	15 th Jan 2024
Survey Manager	Jo Haigh	<i>Jo Haigh</i>	15 th Jan 2024
Northern Ireland Office	Name	Signature	Date
Northern Ireland Director	Alan Lewis	<i>Alan Lewis</i>	15 th Jan 2024
Business Development & Personnel Manager	Karen Lewis	<i>Karen Lewis</i>	15 th Jan 2024
Lab Manager	Colin Webb	<i>Colin Webb</i>	15 th Jan 2024
Deputy NI Branch Manager	John McAleenan	<i>John McAleenan</i>	15 th Jan 2024